



Terms and conditions of the standard and extended warranty

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1. Standard warranty conditions

1.1 General information

- 1) Trime warrants the equipment supplied to be free from defects in material, design and workmanship during the warranty period specified in Section 1.3. Amin Power Energy makes no warranty other than those detailed in the following document and excludes any other direct or indirect claims.
- 2) Responsibility for warranty work rests with Amin Power Energy, which reserves the right to subcontract such work to its own employees or to the employees of its sales representatives, as required.
- 3) Warranty work outsourced by Amin Power Energy will only be performed by "Amin Power Energy-trained employees" or dealers/traders certified by Amin Power Energy. These workers

must be provided with adequate access to the unit in compliance with health and safety regulations.

- 4) If defects are discovered during repairs that are excluded from the warranty, such as those related to wear parts or caused by negligence, work/parts not covered by the warranty will be performed/replaced upon order or written order from the customer.
- 5) Amin Power Energy performs warranty work/repairs during business days and standard business hours (i.e., not on weekends and public holidays between 8:00 a.m. and 4:00 p.m.).
- 6) If a warranty repair is prolonged for reasons attributable to the customer, the customer will be charged for the additional time required.
- 7) It is the responsibility of "trained employees" to report circumstances that adversely affect the operation of the device. These include insufficient servicing, improper operating conditions, unstable electricity supply and all other factors that interfere with the correct and efficient operation of the device.
- 8) The warranty does not cover liability for the consequences of a malfunction and other losses, including lost profits, interruptions in service, and the cost of renting and providing replacement equipment.
- 9) Amin Power Energy denies warranty claims in the event of misuse or failure to comply with required operating conditions.
- 10) Amin Power Energy denies warranty claims if the equipment and components in the original manufacturer's specifications have been altered or modified in any way. This does not apply to the installation of options and accessories authorized by Amin Power Energy.
- 11) If any product or part proves to be unusable or its use is significantly impaired due to defective material or workmanship, Trime agrees to repair or replace such product/part free of charge.
- 12) The warranty does not cover consumable parts that are replaceable to the extent of normal wear and tear of parts of the device. The warranty does not cover defects caused by force majeure and fire.
- 13) Amin Power Energy denies warranty claims, in case of a warranty claim after the warranty has expired or more than 60 days after repair.
- 14) The warranty terms listed in the following document take precedence over those stated in Amin Power Energy's General Terms and Conditions of Sale.
- 15) Repairs covered by the warranty involve delivery of the device to the address provided by Amin Power Energy.
Arrival of appropriate personnel for warranty repairs is available upon request.

- 16) Trime recognizes a rate of EUR 20.00 per working hour and EUR 0.35 per kilometer (maximum 200 km per claim) as the basis for calculating travel costs.
- 17) The warranty of components supplied under a recognized claim is limited to the warranty period of the entire device.
- 18) Any changes to Amin Power Energy's warranty conditions related to specific customer requirements require prior agreement and signature of the relevant Amin Power Energy warranty officer.
- 19) Failure to do so may result in **denial of the warranty**

Guarantee of title is excluded.

1.2 Inspection during delivery of ordered equipment

Amin Power Energy makes every effort to deliver its equipment without damage. Despite this, you should carefully inspect the equipment upon receipt. If the equipment has been damaged in transit, the sales representative/customer is obliged to immediately (no later than 24 hours after receipt of the goods) inform the manufacturer Amin Power Energy of the extent of the damage.

If the device was transported by Amin Power Energy, it will claim compensation from the carrier. Otherwise, it is up to the recipient to make claims against the carrier.

If the transportation damage was caused by a carrier that was contracted by Amin Power Energy, appropriate steps must be taken so that Amin Power Energy can take advantage of the carrier's insurance policy. Immediately inform the carrier of the damage and make a note of the damage on the bill of lading.

Then inform Amin Power Energy of the situation and provide it with full information, such as:

- Date and time of receipt of the device
- Date and time the damage was found
- Description of the damage (if possible with photos)
- Order No.
- Copy of the bill of lading.

1.3 Warranty period

The standard warranty period for mobile light poles is 12 months from the date of delivery. It is possible to extend the warranty by purchasing or complying with the relevant service plans.

1.3.1 Summary of the warranty period of the mobile lighting tower

The warranty covers different periods and conditions depending on the model of the lighting mast and its equipment.

12 miesięcy gwarancji przysługuje elementom takim jak: podwozie, układ jezdnny, dyszel, urządzenia najazdowe, maszty **A 12-month warranty period** is available for components such as chassis, running

gear, drawbar, overrun devices, telescopic masts, LED headlights, electrical system, batteries, frames and housings.

24-month warranty* may apply to items noted in the quotation or order

* Failure to follow the service plans described by the manufacturer will disqualify the 24-month warranty period.

1.3.2 Spare parts

Replacement parts supplied by Amin Power Energy for warranty repairs are warranted for a period of no more than 6 months from the date of delivery, according to the date on the invoice.

1.3.3 Extended warranty

It is possible to purchase an extended warranty for a period of up to 2 years. The terms of such warranty are subject to adherence to service plans and use of original parts and consumables designated by the manufacturer.

1.4 Complaint procedure

In the event of a malfunction, contact your local Amin Power Energy representative immediately. Provide the serial number of the device and describe the problem in detail. The representative will provide further instructions on the repair process.

1.5 Return of components

If components must be returned, authorization must be obtained from Amin Power Energy. The components must be packed according to the company's guidelines to avoid damage during transportation.

1.6 Internal combustion engine warranty

Internal combustion engines are covered by a separate one-year engine manufacturer's warranty or 2,000 engine hours (whichever comes first).

The warranty is provided on the condition that the manufacturer's requirements for use and service have been strictly adhered to, including strict adherence to service intervals, use of original oils and spare parts, and use of mechanics certified by Amin Power Energy or by the manufacturer's authorized service center.

In the event of an engine malfunction, contact the nearest authorized Kubota, Kohler/Lombardini/Rehiko or Yanmar distributor.

1.7 Generator warranty

The generator is covered by a one-year manufacturer's warranty. If you experience any problems with the generator, please contact Amin Power Energy or the Trime manufacturer directly.

Amin Power Energy recommends that you use original or Amin Power Energy approved parts and have the service work performed by mechanics trained and certified by Amin Power Energy.

1.8 Items excluded from warranty

- 1) Accessories and equipment supplied by Amin Power Energy but manufactured by others, including (but not limited to) tires, batteries, starters, alternators, generators, transmissions and hydraulic systems are subject to the Trime manufacturer's warranty, which Amin Power Energy legally transfers to the first user.
- 2) The warranty is provided on the condition that the manufacturer's requirements for use and service have been strictly observed, including strict adherence to service intervals, use of original oils and spare parts. The unit must be serviced by an authorized Amin Power Energy representative.

- 3) Standard parts and service (including air filters, fuel filters, oil filters, fuses, drive belts) are not included in the warranty unless the failure was caused by a design or manufacturing defect.
- 4) Normal wear and tear parts, such as shaft seal rings or intake valve components, and servicing of these parts are not covered by this warranty as long as no material or manufacturing defect is detected in them.
- 5) Damage caused by external factors such as fire, flood, or other natural disasters
- 6) Normal wear and tear of parts
- 7) Service work performed by unauthorized personnel (employees without experience in construction machinery service)

2. Obligations of the warranty holder

2.1 Obligations of the warranty owner

The warranty owner is obligated to:

- Comply with the warranty terms and conditions
- Regularly service the machine in accordance with Trime guidelines
- Report any defects as soon as they are detected

2.2 Responsibilities of the service partner

Amin Power Energy's service partner shall:

- Perform inspections and repairs in accordance with the manufacturer's guidelines
- Use only original parts and consumables approved by the Trime manufacturer
- Document all service work and submit reports to Amin Power Energy

THE MAXIMUM TOTAL AMOUNT FOR LABOR PAYABLE DURING THE WARRANTY PERIOD WILL NOT EXCEED THE VALUE OF 5% (FIVE PERCENT) OF THE PURCHASE COST INCURRED BY THE PURCHASER

3. Loss of manufacturer's warranty:

The warranty is void in the following cases:

- 1) Damage to the product during transportation.
- 2) Damage due to improper use of the product in connection with technical features imposed by the manufacturer.
- 3) Use of the product on equipment or use of tools that do not comply with the specifications prescribed by the manufacturer.
- 4) Inadequate or improper use of the product in relation to its intended application.
- 5) Failure to perform required daily or periodic maintenance or failure to perform preventive measures to protect the product while it is out of service.
- 6) Damage occurring as a result of accidents, fire, mishaps, negligence, and any other cause that is not a direct cause of damage to the original product.
- 7) Damage resulting from modifications, alterations, repairs or replacement of parts carried out by unauthorized work personnel.
- 8) Damage resulting from the use of non-original parts, components and/or equipment.
- 9) Damage resulting from failure to comply with the contents of the instructions and/or recommendations detailed in the contents of the instructions for use and maintenance instructions, or detailed in any other specifications provided by the manufacturer to guarantee correct installation and correct repair of the product.

- 10) Exacerbation of damage resulting from the customer's continued use of the product after the damage in question is discovered.
- 11) Failure to meet the deadline for payment of obligations by the customer.
- 12) Exceeding the deadline for reporting the damage by the customer (more than 15 days).

4. Statutory rights

Amin Power Energy's warranty terms and conditions do not exclude, limit or suspend the buyer's rights arising from non-conformity of goods with the contract.