

PRICE LIST OF SERVICES

The type of service	NET price	Comments
Basic maintenance services		
The first commenced working hour of one service technician	55,00 EUR	The price applies to the service performed regardless of the amount of time spent - the rate for the first man-hour is always calculated in full.
The next commenced working hours of the service technician(s).	50,00 EUR	Price for each subsequent hour of service work performed by each service technician.
Damage verification and repair estimate	55,00 EUR	The price of the verification and fault location service, regardless of the amount of time spent, the verification fee is always calculated in full. Regardless of whether the quote is accepted or rejected, the Customer undertakes to pay for the damage verification service.
Shipping fee for the damaged item for verification by the manufacturer	100,00 EUR	Additional fee for damage verification and repair valuation if it is necessary to dismantle the device and send it to the Manufacturer's service center. The price includes shipping to the Manufacturer and return shipping to the customer's office or AP Energy. The price does not include reassembly of the device
Surcharge for travel beyond 25 km from the company's headquarters	0,65 EUR	Surcharge for travel exceeding 25 km from the company's headquarters, calculated according to Google Maps for each kilometer traveled there and back (both ways)
PREPARING THE MACHINE FOR SERVICE		
Washing the machine and preparing it for service	45,00 EUR	The price applies to the washing service of the machine, which is not prepared for servicing. In such a case, the ordering party is obliged to provide water and electricity connections and a suitable place. The service technician has the right to refuse service activities due to the unprepared machine. In such a case, the client will be charged for travel and the first hour of work.
Place of service activities	90,00 EUR	Additional fee for a place of service without a roof at the place of service.
MAINTENANCE INSPECTIONS WITHOUT COMPREHENSIVE SERVICE BILLED IN MAN-HOURS		
Lubrication of capstans	35,00 EUR	The price is for labor only. Necessary fluids, lubricants and tools or spare parts will be added to the service according to applicable rates. The scope of the inspection does not include repairs other than the services listed. For several inspections in one location and with one customer, the unit price is reduced by: 5% - for two devices 10% - for three devices and more devices
Replacing hydraulic oil with filters	90,00 EUR	
Replacing engine oil with filters	50,00 EUR	
Replacing the control panel and other electronic devices	40,00 EUR	
Refilling gear oil	35,00 EUR	
<p>1. The cost of the spare parts used will be added to the repair costs. Spare parts prices will be charged in accordance with the manufacturer's retail price list and each will be presented in a prior quotation. If none exists, they will be in line with the retail market price plus delivery costs. If there are no original parts or replacements on the market, the cost of obtaining them will be made individually.</p> <p>2. In case of emergency work, when the service is performed on Saturdays, Sundays or holidays, the surcharge is 100%.</p> <p>3. If more people are required to perform service work, man-hours will be counted for each of them.</p> <p>4. In cases of work not covered by the price list, the rates will be determined individually.</p> <p>5. Prices can be individually negotiated only before the service is performed.</p> <p>6. The scope of work during the inspection is determined by a check-list prepared in accordance with the requirements specified by the manufacturers. If during the inspection, with the Customer's consent, a minor repair or part is replaced, the time of which does not exceed 10 minutes for one device, the Customer only bears the cost of the inspection and the replaced parts.</p>		